



HOW TO SELECT THE BEST MEDIATOR

EXPERIENCE

- Were you professionally trained? When? By whom? How many hours of training?
- How much experience do you have mediating similar cases?
- How and by whom were you evaluated as a mediator?

AREAS OF EXPERTISE

- What areas of expertise enhance your mediation experience?
- What types of disputes have you mediated?
- Have you mediated cases where the number of parties, complexity, issues and amounts in dispute are similar to this case?

ROLE OF MEDIATOR

- How do you view your role as an impartial neutral?
- Is the process confidential? Are there any exceptions, and if so, what are they?
- Do you use a written confidentiality agreement?

VALUES

- Do you subscribe to a code of ethics? Which one?
- Are you a member of a professional association? Which one?
- Do you have a bias or strong belief regarding this type of case or any of the participants in the case?
- Do you know of any of the parties or attorneys involved?

LOGISTICS

- How can arrangements be made?
- How available are you?
- What other resources, such as a mediation facility or support services, do you have to help with the successful mediation of this case?

COSTS AND EXPENSES

- What are your fees? What is your payment procedure?
- What other fees and/or charges will be associated with this case?